# Email Security Threats Targeting K–12 and How to Protect Your Schools



# Why Your District Needs to Take Email Threats Seriously

K–12 school districts are increasingly targeted by sophisticated cybercriminals. With limited IT resources, valuable student and staff data, and widespread use of cloud platforms like Google Workspace and Microsoft 365, your schools are prime targets for email-based attacks.

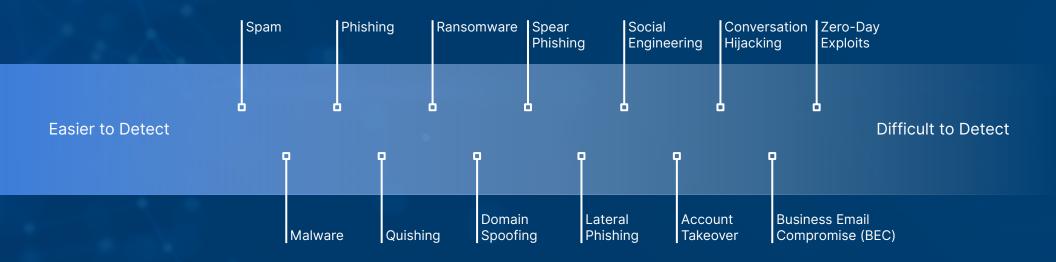
Understanding the different types of email threats—and how to defend against them—is essential to protecting your district.

ManagedMethods provides advanced, Al-powered threat protection tailored to K–12 environments, helping districts detect and block email threats that traditional filters often miss.



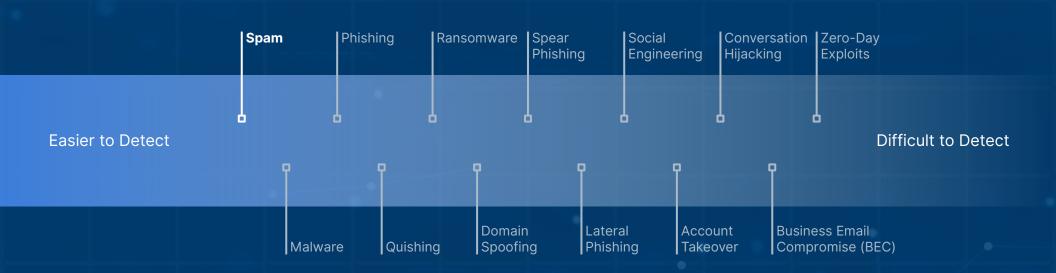
# **Detecting Email Threat Types**

This Guide Ranks the 13 email threat types from easiest to hardest to detect. This ranking is based on how likely these threats are to bypass traditional filters and the level of human or Al intervention typically needed to detect them effectively.





# Spam





### **Spam**

Basic bulk email. Low sophistication, easily filtered.

What it is: Unsolicited bulk email that can clutter inboxes or carry hidden threats

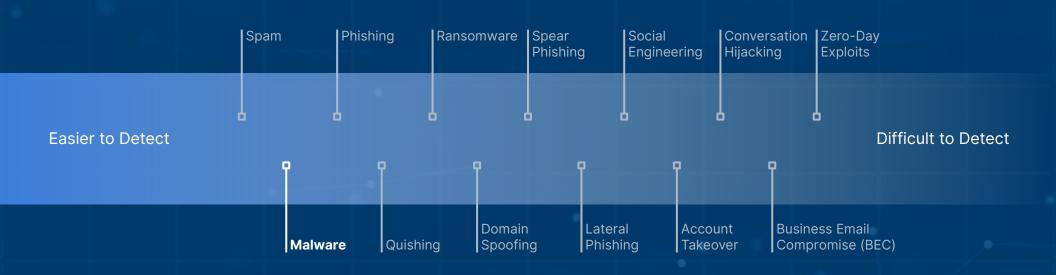
K-12 impact: Increases the risk of phishing and reduces productivity

**Protect your schools:** Advanced filtering ensures clean inboxes and reduces risky clutter—without blocking legitimate content





# Malware





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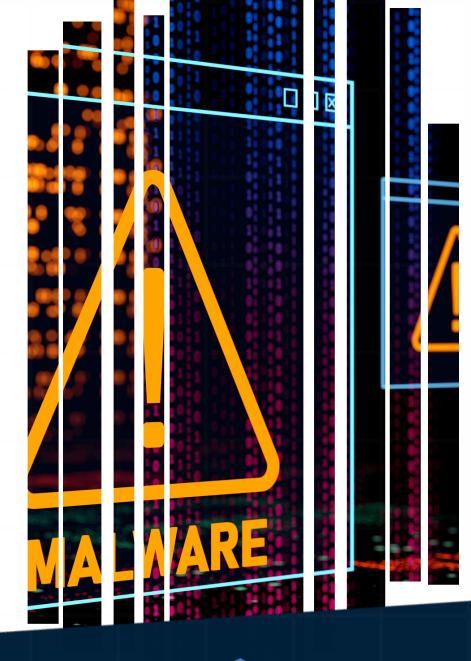
### **Malware**

Traditional attachment-based threats. Still dangerous but widely known.

What it is: Emails with infected attachments designed to install malicious software

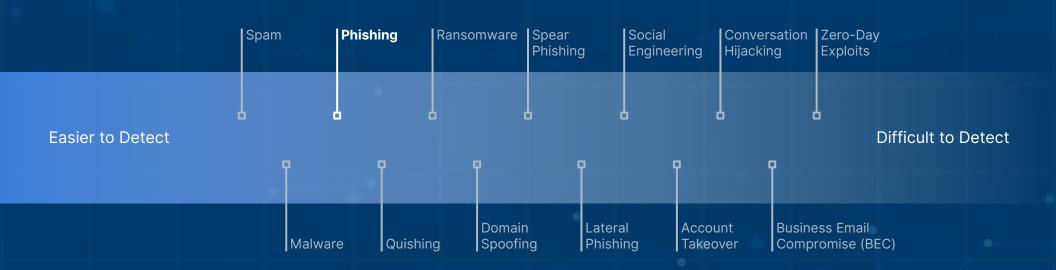
K-12 impact: Malware and spyware can shut down learning systems, leak data, and more

**Protect your schools:** Use tools that scan attachments and linked files for known and emerging malware signatures





# Phishing





# **Phishing**

Mass emails with malicious links or fake login pages. Often detected by basic filters.

What it is: Fake emails designed to trick recipients into clicking malicious links or entering credentials into spoofed websites

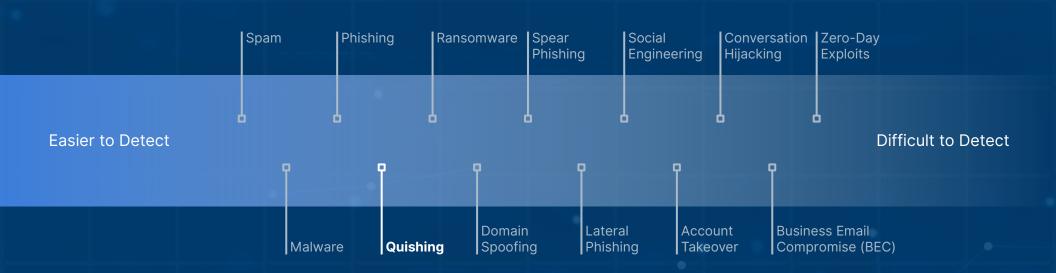
K-12 impact: Can compromise accounts, lead to data breaches, re-direct vendor payments to criminals, disrupt learning and school operations, and more

**Protect your schools:** Al-powered phishing detection catches suspicious patterns and URLs—beyond native email filters.





# Quishing





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# Quishing

A newer twist on phishing using QR codes. Slightly more evasive but still relatively simple.

What it is: Attackers embed malicious QR codes in emails, bypassing link scanners

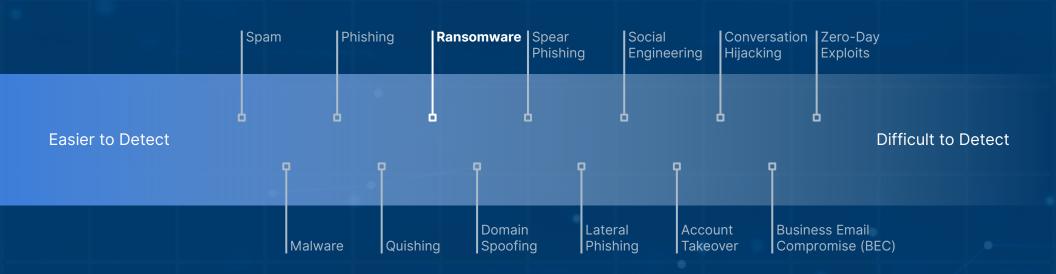
**K–12 impact:** Staff or students scan a QR code with their phone, unknowingly giving up credentials or installing malware

Protect your schools: Use an email security tool that can scan image files and alert you to suspicious QR activity embedded in the email and attachments





# Ransomware





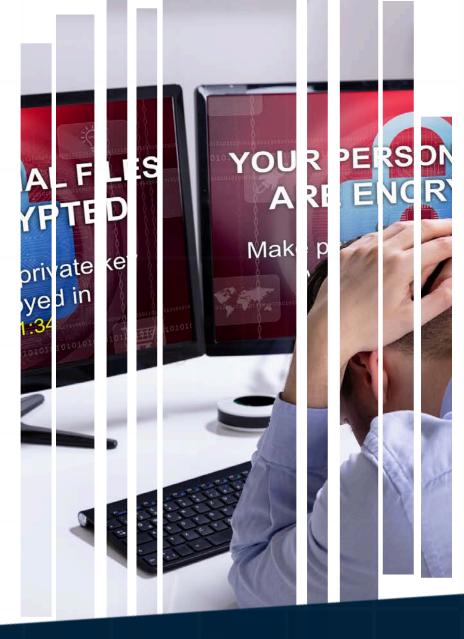
### Ransomware

Can be caught by scanning and sandboxing, but harder if obfuscated or delivered via links.

What it is: Malware that locks down systems or files until a ransom is paid

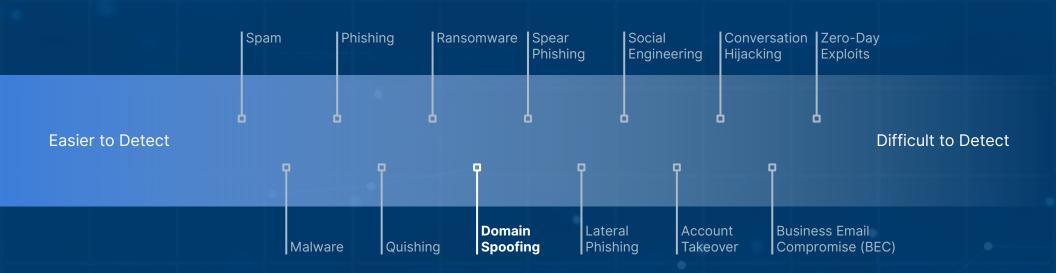
**K–12 impact:** Encrypts district data and halts operations until a ransom is paid. Can cause significant learning disruption and financial losses, whether or not the ransom is paid

Protect your schools: Use tools that can proactively detect ransomware payloads in email attachments, links, and shared files and alert your IT team for fast response





# **Domain Spoofing**





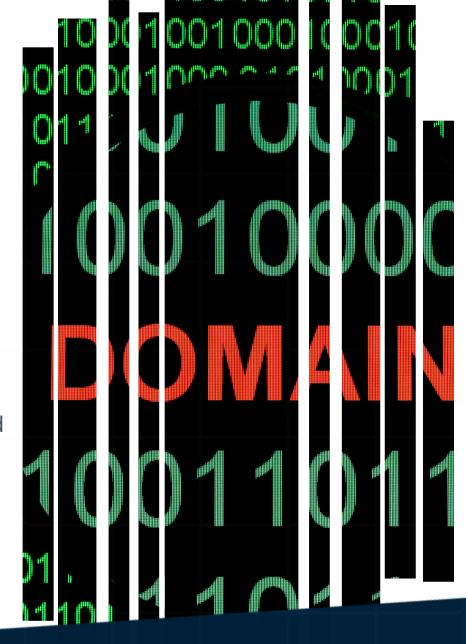
## **Domain Spoofing**

Can bypass detection without proper DMARC, SPF, and DKIM enforcement.

What it is: Emails appear to come from a trusted domain but are sent from look-alike or fraudulent domains

K-12 impact: Fools staff, parents/guardians, and other stakeholders into trusting senders to get them to click on malicious links or download malicious files

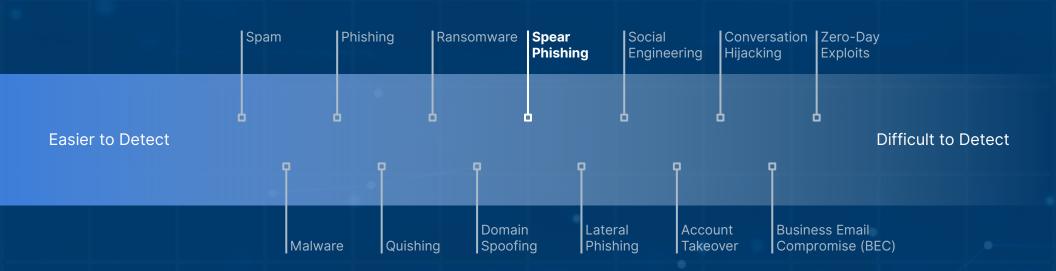
**Protect your schools:** Use tools that can analyze domains and monitor DMARC to identify and flag spoofed domains





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# **Spear Phishing**





### **Spear Phishing**

Highly personalized—often evades standard filters due to lack of malicious links or payloads.

What it is: Highly targeted emails impersonating trusted individuals

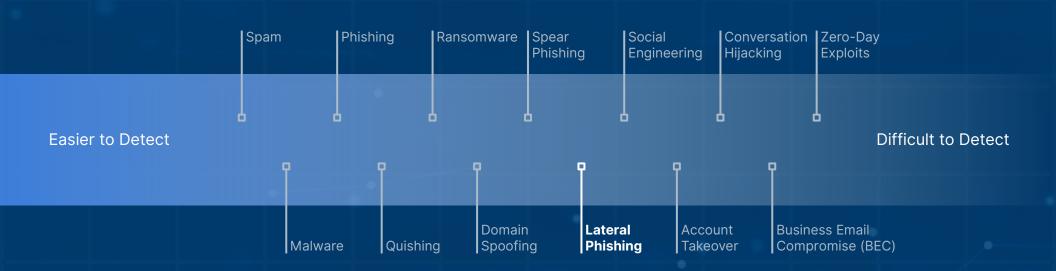
**K–12 impact:** Attackers pose as superintendent, principal, etc. requesting urgent action to get someone to remit payment, provide sensitive information, click malicious links, etc

Protect your schools: Identity-aware AI tools detect impersonation attempts using header anomalies, domain analysis, and tone recognition





# **Lateral Phishing**





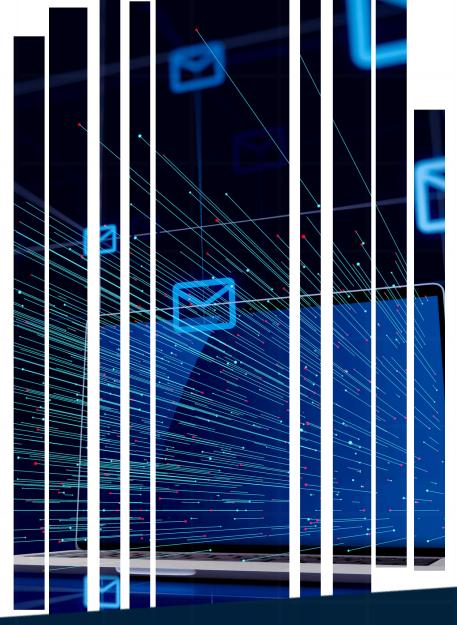
## **Lateral Phishing**

Difficult to detect without behavioral analytics since the email sends from a legitimate account.

What it is: A compromised internal account is used to send phishing emails to others within the district or to trusted partners

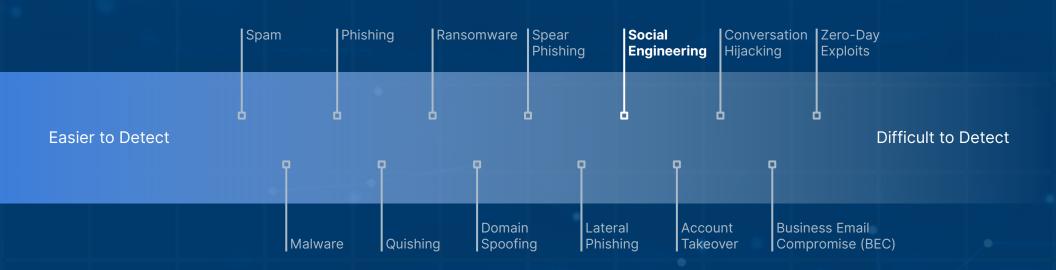
K-12 impact: Lateral phishing emails will not be detected by traditional filters, making them highly effective at getting recipients to act

Protect your schools: Use tools that can detect suspicious internal message patterns, flags unusual sharing or email behavior, and alerts admins in real time to stop the spread





# Social Engineering





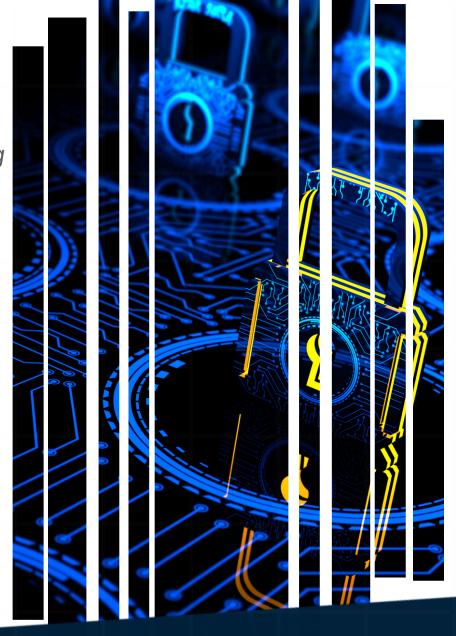
# **Social Engineering**

No malware, no bad links—relies on manipulating people through credible-looking messages.

What it is: Attackers manipulate users into sharing sensitive information, often without using malicious attachments or links

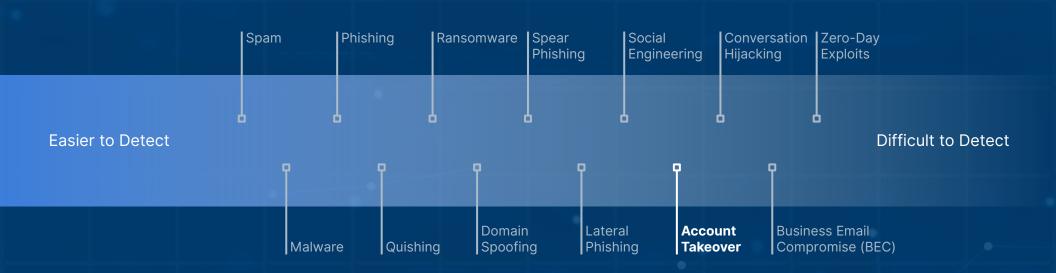
**K–12 impact:** Staff members can be tricked into revealing login credentials or student data, or remitting payments to criminals

Protect your schools: Behavioral AI tools flag unusual access and sharing patterns and alerts IT teams to potential risks





# **Account Takeover**





### **Account Takeover**

Appears as legitimate account activity unless monitored for unusual patterns and login activity.

What it is: A legitimate account is compromised and used to spread attacks internally

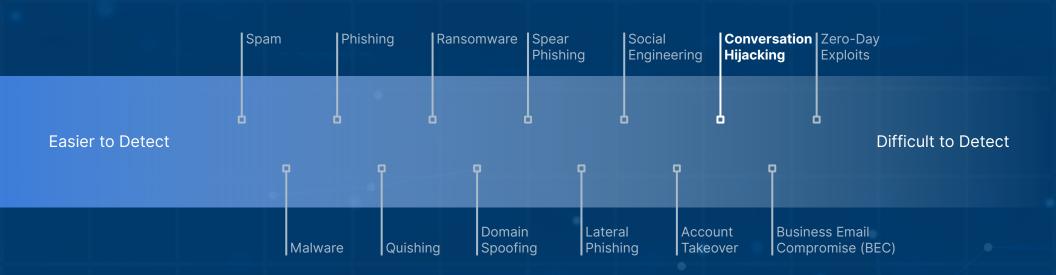
K-12 impact: A student's or teacher's account is hijacked and used to phish others or access sensitive files

Protect your schools: Invest in a security tool that will monitor geographical access to your users' accounts and account behavior 24/7/365, and alert your IT team to suspicious behavior





# **Conversation Hijacking**





# **Conversation Hijacking**

Exploits trust in ongoing threads—extremely subtle and context-driven.

What it is: Attackers insert themselves into existing email threads, often after compromising an account

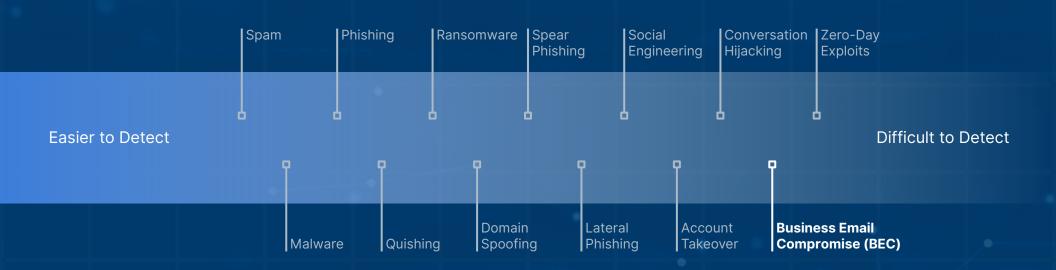
**K–12 impact:** An attacker can reply to an existing thread between district admins and vendors to redirect funds or links

Protect your schools: Al-powered email security tools use anomaly detection to flag changes in conversation participants, tone, and/or context and alert tech teams immediately





# **Business Email Compromise (BEC)**





# **Business Email Compromise (BEC)**

No links, no attachments—relies on social engineering, tone, and urgency to manipulate.

What it is: Attackers compromise or spoof district email accounts to redirect payments, steal sensitive data, or gain access to higher-permissions level accounts

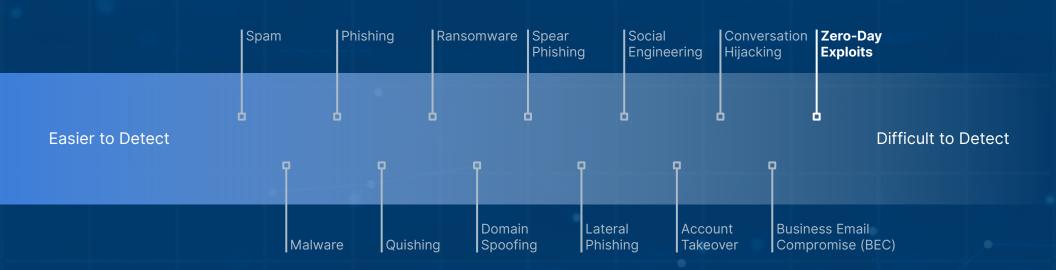
**K–12 impact:** Can manipulate staff into rerouting payments to a fraudulent account, stealing W2s, and other sensitive data

Protect your schools: Use security tools that monitor your district's internal accounts for unusual behavior, internal threats, and suspicious domain spoofing





# **Zero-Day Exploits**





### **Zero-Day Exploits**

Targets vulnerabilities no one knows about.
Requires advanced Al-based behavior detection.

What it is: Attacks that exploit vulnerabilities before vendors issue patches

K-12 impact: Can more easily bypass security by exploiting unknown vulnerabilities in email systems

**Protect your schools:** All threat detection is required to identify suspicious email activity, unusual account behaviors, and scans files





# Native Email Filters Aren't Enough

Google Workspace and Microsoft 365 both offer baseline spam and phishing filters. These tools work well for catching generic threats—emails with known malicious links, blacklisted domains, or clearly inappropriate content.

However, they fall short when it comes to detecting more advanced strategies such as social engineering, account takeovers, lateral phishing, and zero-day attacks. These filters also don't understand intent. They can't assess whether an email is socially engineered or if it's out of character for the sender.

Another limitation is visibility. Native tools often lack detailed insights and alerting for IT teams. If a phishing message is delivered to 10 or 100 inboxes, it's not always obvious until someone reports it—or worse, clicks.





# Phishing emails are evolving. Are your defenses keeping up?

- Near real-time phishing detection powered by CoT AI
- Full integration with Gmail and Outlook
- Actionable alerts and insights sent to your IT team
- Automated remediation before the threat spreads
- Tailored to K–12 threat patterns and language
- Zero extra dashboards—fully integrated into Cloud Monitor

### **Protect Your District from** the Next Phishing Attack

Request My Demo

#### Advanced Phishing Protection by ManagedMethods

Email threats are evolving fast. ManagedMethods gives your team the visibility, automation, and protection needed to stay ahead—built specifically for K-12 schools.

Advanced Phishing uses chain-of-thought (CoT) artificial intelligence to analyze 6 key determining factors to decide if an email is phishing or not. Each use complex analysis, using a specific set of heuristics, rather than simple rules or filters.

✓ Mismatched Senders

The display name doesn't match the email address or the sending domain doesn't match the signing domain

Subjects or messages demanding immediate action, threatening account closure, or asking for passwords/money

Pretending to be a known person, company, or authority figure; also, slightly misspelled domains

Suspicious Links/Requests

Asking to click links to log in, verify accounts, or provide sensitive information; also, requests to call phone numbers to fix fake problems or scan QR codes

∪ Unusual Financial Requests

Unexpected invoices, changes to payment details, or requests for wire transfers and gift cards

✓ Odd Attachments/Instructions

Emails with strange file types or instructions to install software



### Your Problems, Our Solutions



#### **Data Security**

Data loss prevention for sensitive student, staff, & district data stored in Google Workspace & Microsoft 365



#### **Threat Protection**

Stop phishing & malware attacks in email & drives using advanced, chain-of-thought reasoning AI



#### Web Filtering

Browser-level student safety and CIPA compliance with minimal impact on end users



#### **Monitor & Audit**

Automated security & behavior monitoring & remediation 24/7/365 with actionable notifications



#### Safety Signals

Detect self-harm, cyberbullying, suicide, threats of violence & explicit content signals



#### **Classroom Management**

Easy, affordable classroom management integrated with Content Filter for optimal control



















"Purchasing Cloud Monitor is one of the best decisions we've made and I would recommend it to other IT teams in K-12. For us, Cloud Monitor is hands-off 99% of the time and doesn't take many people to run it. It's definitely worth the investment and, when it comes to protecting our data and users in Gmail and Google Workspace, Cloud Monitor is the best cloud security solution that we've found."

Stephen Gauss, Network Administrator

- ✓ Automate Google/Microsoft Security
- **⊘** Control FERPA Violations
- ✓ Manage 3rd Party Apps
- **⊘** Control Compromised Accounts
- **⊘** Quarantine/Delete Phishing Emails
- ✓ Manage Lost/Stolen Chromebooks

- **⊘** Find Specific Files
- ✓ Manage Google Classrooms
- ✓ Online Safety Alerts & Reporting
- **⊘** Monitor Student Safety



### **Cloud Monitor**

**Google Workspace & Microsoft 365 Security, Safety, and Compliance** 



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#### **3rd Party Apps Control**

Easily detect and revoke 3rd party apps connected to your district's environment with risky access levels



#### Easy To Deploy, Easy To Use

Cloud Monitor can be deployed in minutes without extensions, proxies, or agents and does not require extensive training















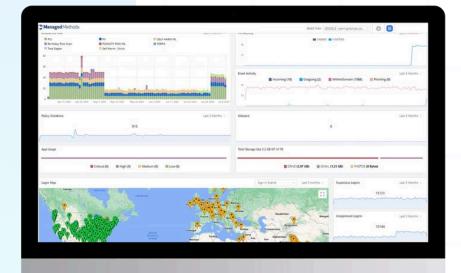








Cloud Monitor provides a centralized command center for managing Google Workspace and Microsoft 365 cybersecurity and student safety risks that saves K-12 IT admins a significant amount of time and effort.



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Stephen Gauss, Network Administrator



Learn More About Cloud Monitor







Content Filter is a modern, minimalist take on the web content filter. It

uses browser-level URL blocking and artificial intelligence to provide

student safety, security, and CIPA compliance for K-12 schools.



### 0



#### **Content Filter**

E-rate CIPA Compliance and Online Safety Anywhere, Anytime



#### Web Filtering

Out-of-the-box and highly customizable block & allowlisting made easy



#### **Student Safety**

Al-enabled self-harm, suicide, cyberbullying, violence and explicit content detection



#### YouTube & Games

Highly customizable YouTube and gaming access management



#### **Classroom Management**

Empower teachers to keep students focused and engaged with classwork



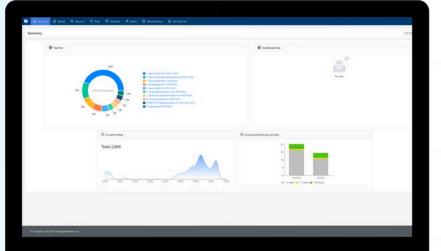
#### **Device Management**

See your devices last known location and account logins. Flag the device as lost/stolen to block Chrome access



#### Easy To Deploy, Easy To Use

Content Filter can be deployed in minutes and is so lightweight that it won't impact end user experience, even while using other filters



Learn More About Content Filter

"Content Filter is so lightweight that we were able to run it at the same time as our existing solution without impacting our end users' experience. We were set up in about 15 minutes and we started seeing results almost immediately. We were able to report on activity and see what students were attempting to access. It was also impressive that it had no impact on our end users when running both web filters at the same time. It's a nobrainer for us."

Manuel Sanchez, Director of Technology











### **Classroom Manager**

#### Safe and Engaged Classroom Learning Made Easy



#### **Browser Management**

Easily block, close, and set certain tabs active for individual students, groups of students, or the whole class



#### **Announcements**

Write announcements and send it to the entire class at once using the Chat feature



#### **Pin Student Views**

Pin students to the top of the interface to keep a closer eye on students who need more help



#### **Scenes**

Group students to allow or block access to online content. Scenes can be pre-set and shared with other teachers



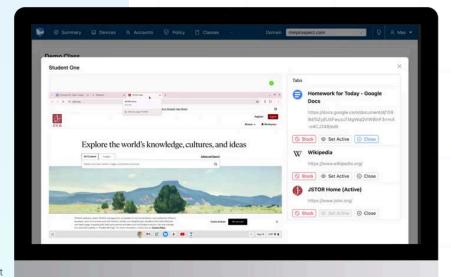
#### Follow Me

Manage students accessing additional resources during class time, so they don't have to check out



#### **Admin Panel**

Set up and manage classes, see how many classes are currently active, and more through the admin panel



**NEW!** Classroom Manager integrates with our Content Filter platform, allowing teachers to manage access to certain websites and online content for increased student engagement and safety in the classroom.

"Our teachers love using Classroom Manager! It's easy to navigate, keeps students focused, and eliminates distractions. The simple, intuitive interface allows teachers to seamlessly manage their classrooms, personalize learning when needed, and customize Classes to fit their unique teaching style and student needs—making lessons more engaging and effective."

Karen Brunker, Technology Director



Learn More About Classroom Manager





### Where Are Your Security, Safety, and Compliance Gaps?

Monitor | Alert | Respond

















Google Workspace/Microsoft 365 Security & Safety	Managed Methods	GoGuardian	Lightspeed	Securly	Linewize	Blocksi
API-Driven Cloud Security, Cloud Native	•	•	•	•		•
Uses Proxies, Agents, and/or Gateways			•	•	•	•
Google Security and Data Loss Prevention	•					
Shared Drive Security and DLP	•					
Gmail Al-Powered Phishing & Malware Threat Protection	•					
Gmail Content Monitoring	•	•	•	•	•	•
Microsoft 365 Security and Data Loss Prevention	•					
Outlook Al-Powered Phishing & Malware Threat Protection	•					
Outlook Content Monitoring	•	•	•	•	•	•
OneDrive/SharePoint Security and DLP	•					
3rd Party Apps Detection and Management	•					
Account Takeover Detection and Response	•					
Student Safety Monitoring in Gmail, Docs, Slides, etc	•	•	•	•	•	•
Student Safety Monitoring in Outlook, Word, PowerPoint, etc	•					
Al & Machine Learning Powered Content Monitoring	•	•		•		
Customizable Filters and Policies, Self-Service	•	•	•	•	•	•
Audits & Reporting for Google/Microsoft Security & Safety	•					



# Where Are Your Security, Safety, and Compliance Gaps?

















Web Filtering & Classroom Management	Managed Methods	GoGuardian	Lightspeed	Securly	Linewize	Blocksi
Integrated with Google Admin console	•	•	•	•	•	•
Policies by OUs & Groups	•	•	•	•	•	•
Customizable Block/Allow Lists	•	•	•	•	•	•
Filtering by Site Categorization	•	•	•	•	•	•
Online Student Safety Monitoring & Alerts	•	•	•	•	•	•
AI-Powered Student Safety Policies	•	•	•	•		•
Device Management	•	•	•	•	•	•
Available on Chrome	•	•	•	•	•	•
Available on Edge	•	•	•	•	•	•
Available on iOS & macOS		•	•	•	•	•
Integrated Classroom Management/Teacher Tool	•	•	•	•	•	•
Teachers can Block/Allow Specific Websites	•	•	•	•	•	•
View Students' Screens	•	•	•	•	•	•
Open/Close Tabs for Individuals & Entire Class	•	•	•	•	•	•
Group Students into Customizable Scenes	•	•	•	•	•	•
Built-In Video Conferencing		•		•		•
Teacher Training Provided	•	•	•	•	•	•
OneRoster SIS Integration	•	•	•	•	•	•



# K-12's Trusted Brand in Cybersecurity & Safety

"During our free audit, we found out some of our student accounts were getting hacked from other countries. I would have had no idea without that early warning system. I was able to show the district this is important for us to have for two reasons. One, to detect it, and two, to deal with it in real time."

#### James Hatz, Technology Coordinator

"The return on investment is huge. Most districts, ourselves included, don't have an enormous budget. What I love about Cloud Monitor is that not only is it affordable, but you get so much with it. You can really do a lot."

Michael Tapia, Director of Enterprise Information Services



















#### FREE! GOOGLE/MICROSOFT 365 AUDIT

Request My Free Audit

#### Your Time Is Limited. Your Risks Are Not.

They say that time is the only thing that money can't buy. And when you're being pulled in a hundred directions and a cyber incident occurs, time is at an all-time premium.

K-12 technology departments are notoriously understaffed and underfunded.

ManagedMethods is familiar with the many unique needs and challenges impacting your district's cybersecurity and safety, and is committed to making a difference.

#### You need tools that are affordable and easy to use.

Learn why district leaders across the country trust ManagedMethods' suite of products to keep their data secure and their students safe.